CAPABILITY STATEMENT

Haven Smith & Company

Section 508 testing, A+ audits, VPATs, and accessible documents for government agencies and the vendors that serve them. We test websites, apps, software, and documents by hand, and we deliver reports, conformance reports, and fixed documents your team can keep on file. We also license fraud prevention courses to libraries, schools, and organizations.

CORE CAPABILITIES

- **Section 508 testing** of websites, apps, and software against the Revised 508 Standards and WCAG 2.0, 2.1, or 2.2 Level AA
- **A+ audits** for public and private organizations, with a report that ranks every issue and explains each fix
- **VPATs and Accessibility Conformance Reports** for vendors that sell to government, schools, and libraries
- **VPAT review** for agencies that need to check a vendor's claims before they buy
- **Accessible document remediation** for PDF, Word, PowerPoint, and Excel files, including forms and agenda packets
- **Retesting** after fixes, with a record of what changed
- **Training** for staff who write documents and build pages
- **Course licensing**: a fraud prevention course for libraries, schools, and organizations

WHAT SETS US APART

- A DHS Certified Trusted Tester (certificate TT-2710-09891) leads every test.
- Every page and document is checked by hand with a keyboard and a screen reader. Tools speed the work, and people make the call.
- All work is done in the United States.
- We serve agencies in all 50 states and the U.S. territories from Fremont, California.

COMPANY DATA

Legal name	Haven Smith, LLC, doing business as Haven Smith & Company
UEI	UHB8NTPNNGC9
CAGE code	Pending
NAICS codes	541519 (primary), 541512, 541611, 541690, 541990, 611430
Business type	Woman-owned small business
Location	Fremont, California
Payment	Government purchase card, purchase order, or invoice. W-9 on request.

FOUNDER EXPERIENCE

Our founder, Ashley Karr, is a principal designer and researcher with more than twenty years of experience.

- **Oracle:** managed programs that included accessibility audits of code.
- **JPMorgan Chase and T-Mobile:** the work she led passed accessibility testing before launch.
- **U.S. Department of Veterans Affairs:** research scientist on telehealth and electronic medical records.

CONTACT

Ashley Karr, Owner
(206) 468-6626
hello@havensmith.company
havensmith.company

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